



Making Your Intercom Work Better for You!

Mission

When it comes to increasing levels of security, most people, from a private residence to a large multinational business, tend to opt for protecting their site with a password, fob or pin code. Unfortunately, this method is fairly easy to bypass by an intruder by stealing, knowing or having one of the above. Sometimes the situation might be escalated if an inhabitant or employee is held under duress. Specific duress codes allow access, but do not trigger the alarm as not to alert the intruder. Out of hours callers also present additional concerns. Often, the solution is to use a Remote Monitoring Station that, based on audio only, can filter calls before allowing access and thus solving 50% of the issue. Nevertheless, 2N in partnership with Farsight can provide a 100% solution.

Benefits

- Improved security for sites and personnel
- Video confirmation of a caller, logged if required
- Simple POE connection to help with installation
- Structured display thanks to Immix monitoring software and the service



Solution

The versatility of the 2N® Helios IP Verso intercom station means it's suitable for all security levels and can be scaled as the site requirements change, allowing people to come and go freely in the most secure and easy way. When installed at any entrance, the 2N intercom can stream audio and video directly to a security company, which means they can vet callers remotely and decide who to allow access and who not to, with audio and video logs as a secure record. Thanks to the video, clearly displayed within the Immix monitoring software that Farsight use, an operator verifies an entering person's identity and whether they are being held under duress. If an issue is spotted, the Farsight operator can decide an appropriate action to take place, all importantly logging the action for later review. Equally, unwanted calls are filtered and dealt with effectively.



After evaluating all information, only eligible calls are transferred to 2N® Indoor Touch answering unit installed in any location, such as an apartment or an office. With the video being displayed on the 7' touchscreen, the inhabitant can verify the caller, talk to them and open the door remotely. If nobody is at the location, the system provides a log of callers that can be reviewed later or the call can be transferred via 2N® Mobile Video to their smartphone.



Result

Thanks to the 2N® Helios IP Verso equipped with a camera that is able to stream a high quality video via an IP network to a particular location, a company or end user doesn't need to expose its staff or themselves to an unwanted callers anymore. After the visual authentication via Farsight's service and Immix monitoring software, the call can be filtered remotely allowing or denying access accordingly. Also, the alert can be raised if anyone is held under duress or tailgated into a premise. As a result, the security of the inhabitants is progressively increased!



Installation



2N® Helios IP Verso



2N® Indoor Touch



2N® Mobile Video



Immix software