



An Axis company

# Call Centre for Lifts

## Effective Monitoring 24/7



## Create your own monitoring centre

The Call Centre for Lifts is a software solution that provides efficient management of lift communicators, and alarm and control calls. It provides you with a detailed overview of all calls from a lift, the option to archive them and export data for the preparation of, for example, reports for customers. The solution is comprised of two software applications, the 2N® Lift8 Control Panel and the 2N® Lift8 Communicator.

With the help of the 2N® Lift8 Control Panel you can set up detailed information about individual lift communicators, their addresses or the method of receiving alarm or control calls. It also enables you to create and manage new users, visualise the status of lifts or control connected I/O modules. The 2N® Lift8 Communicator is used for the receipt of alarm calls. In the case of an incoming alarm call, it displays all data about the lift, including a current image from the cabin, its location on Google maps with the option of making notes.

### Why choose the Call Centre for Lifts?

- Connect any communicator that supports CPC or P100 protocol
- Support of multiple users and various groups
- Easy management of rights with breakdown into groups
- Monitoring of control and alarm calls and their archiving
- Graphic display of error statuses
- Integrated VoIP software telephone for alarm calls
- Visualisation of lift location and status on Google maps
- Display of image from the lift cabin
- Control and visualisation of connected I/O modules
- Effective elevator management incl. information about responsible technician

### Intended for

- System Integrator
- Companies installing lifts
- Companies servicing lift equipment
- Call centres for lifts

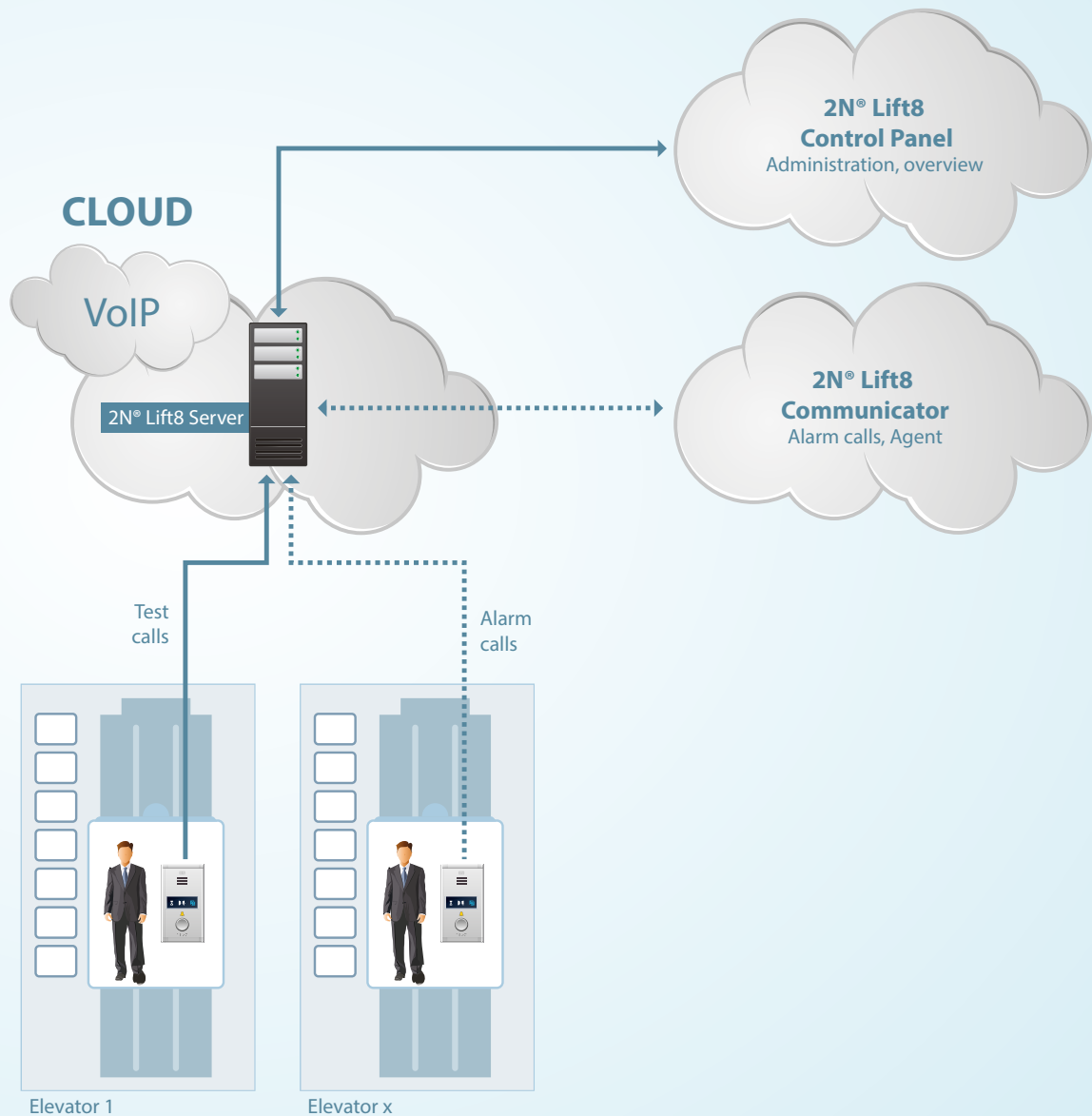


#### Use:

- Office buildings
- Residential buildings
- Shopping centres

If you are interested in our product please call +420 261 301 500 or email us at [sales@2n.cz](mailto:sales@2n.cz). To get more information visit [www.2n.cz](http://www.2n.cz).

## Example of connection



## Technical Parameters

### Recommended Hardware Requirements

OS	Microsoft Windows 8/8.1 CZ, Microsoft Windows 7 SP1 CZ, Microsoft Windows Vista SP2 CZ, Microsoft Windows Server 2012 (R2) Standard, Microsoft Windows Server 2008 R2 SP1 Standard
CPU	Equivalent of Intel Quad Core i7 3.4 GHz
RAM	16GB
HDD	500GB
LAN	Gigabit Ethernet (GLAN)

### Other

Dedicated sound card  
Dedicated graphics card

### 2N° Lift8 Server

minimum of 250MB of free space  
is required on the disc for installation

### VoIP accounts for telephone services

